



INCIDENT INVESTIGATION TRAINING COURSE SPECIFICATION

A one-day in house intensive course designed to provide shore-based personnel with:

- The necessary knowledge of the theory of Incident Investigation
- The process to be utilized in the office
- Theoretical and practical aspects of incident and accident investigation, with a systematic approach in identifying and treating root cause to prevent recurrence of undesired events

The course is based on a mixture of lecture, demonstration, practical exercises and group work (depending on the number of participants).

CERTIFICATE

A Certificate of Attendance is provided on completion of the Course.

PRESENTER

The course will be run by Mr. Panagiotis Diakakis, of the Athens based Total Quality Consultants.

COURSE AIMS

- To train the participants in carrying out Incident Investigation
- To understand methods of incident investigation and analysis
- To conduct structured incident investigations

COURSE OUTLINE

- Introduction to the concept of Incident Investigation
- Ship Casualties and public perception
- Definition of Near Misses and how to identify them
- International Obligations in Casualty Investigations (IMO, ILO, TMSA, Flag Administrations)
- Setting up an investigation
- Investigation team
- The interviewing process
- Elements of a casualty
- Human Factors
- Collecting Evidence
- Casualty and Incident Analysis

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- Reaching to a conclusion
- Reporting requirements and methodologies
- Case Study

WHERE

The course is to be carried out at TQC premises (training room) for a limited number of 12 attendees.

WHO SHOULD ATTEND

Individuals from all departments of a Ship Management company.

COST

The cost of the course is EURO 300 per delegate

Comprehensive, bound course notes are included.

For **Total Quality Consultants**

G. Dovles